

Quality Policy Statement

Wahat Al-Shafalahia a subsidiary of Alfardan Group, aims to be the premium service provider in Qatar for landscaping, water features, and sustainable green gardening, which includes indoor plants, fresh flower arrangements, green rooftops and walls, among others.

At **Wahat Al-Shafalahia** , we strive to be market leaders in sustainable approach and reliable solutions providers aligning ourselves with the environmental developmental pillars of Qatar National Vision 2030. For acheiving this, we are committed to:

- Maintaining high-quality service and reliabiity as our prime focus for acheiving customer satifaction.
- Choosing environmentally friendly technologies and sustainable solutions for selections of plants and infrastructure provided.
- Raising employee awareness of sustainability, quality, and dependability while strengthening their knowledge and abilities to give them a competitive advantage.
- Functional objectives are chosen with consideration for risk and oppurtunites needed to maintain quality and reliability of our products and services.
- Continous communication with our clients and interested parties to ensure that their needs and expectations are aligned with our efforts to the continual improvement of the quality management system.
- Adhere to and fulfill all relevant regulations and organizational and group business procedures.

At **Wahat Al-Shafalahia**, we shall assess our policy statement yearly for its adequacy and suitability against the strategic direction of the organization.



Fardan Fahed Alfardan

General Manager

Dated: 15/08/2023

Annex 001 of QMS Manual – Quality Policy Revision 0 Dated 15 August 2023