

Quality Policy Statement

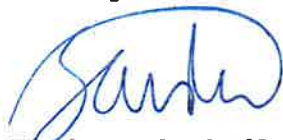
Wahet Al Shafalahiya a subsidiary of Alfardan Group, aims to be the premium service provider in Qatar for landscaping, water features, and sustainable green gardening, which includes indoor plants, fresh flower arrangements, green rooftops and walls, among others.

At **Wahet Al Shafalahiya**, we strive to be market leaders in sustainable approach and reliable solutions providers aligning ourselves with the environmental developmental pillars of Qatar National Vision 2030. Our commitment to sustainability is central to all our practices as we strive to implement effective solutions that support a greener future.

Commitment to Quality and Sustainability

- Maintaining High-Quality Service and Reliability: We focus on delivering exceptional services at all operational levels to ensure customer satisfaction.
- Environmentally Friendly Technologies: We select and implement sustainable practices and technologies, using native and drought-resistant plants that require less water and adapt to changing climates.
- Climate-Resilient Landscaping: Our designs incorporate adaptive strategies such as efficient irrigation, rainwater harvesting, and smart water management to minimize waste and enhance environmental resilience.
- Raising employee awareness of sustainability, quality, and dependability while strengthening their knowledge and embrace climate-conscious practices and abilities to give them a competitive advantage.
- Functional objectives are chosen with consideration for risk and opportunities needed to maintain quality and reliability of our products and services.
- Continuous communication with our clients and interested parties to ensure that their needs and expectations are aligned with our efforts to the continual improvement of the quality management system.
- Adhere to and fulfill all relevant legal and environmental regulations as well as organizational and group business procedures.

At **Wahet Al Shafalahiya**, we shall assess our policy statement yearly for its adequacy and suitability against the strategic direction of the organization.



Fardan Fahed Alfardan

Chief Operating Officer

Dated: 1/12/2024

Annex 001 of QMS Manual – Quality Policy Revision 2 Dated 1 December 2024

